Rachel Lockerman

SKILLS

- Instructional Design
- Project/Team Management
- Blackboard, Canvas
- Camtasia
- ADDIE, SAM, Bloom's Taxonomy Learning Models

EXPERIENCE

Instructional Technologist and Designer | QC Center for Teaching & Learning 2013-PRESENT

- Collaborate with faculty and Subject Matter Experts (SMEs) from a diverse spectrum of backgrounds and needs to create and adapt materials for coursework in a pedagogically sound way.
- Develop traditional and online courses in collaboration with faculty and SMEs. Adapt existing resources to an online context.
- Leverage pedagogical goals with modality, learning framework, delivery mechanism for best results.
- Develop training solutions designed for maximum reach and efficacy; including self-directed, instructor-led, mobile-learning, and hybrid/blended learning.
- Solve technical issues and provide user support.
- Collaborate with different campus stakeholders to design and implement solutions, continuously integrating feedback from various sources to achieve best results.
- Develop and build tools that support campus goals including resource sites, assessment systems and mechanisms.
- Develop a rapid assessment, training, and troubleshooting structure which moved hundreds of faculty and programs online.
- Lead teams on supporting faculty and end users, providing training, developing protocols, and ensuring a smooth rollout.
- Design and implement assessment mechanisms on all related work, utilizing assessments to continuously adapt and improve on our work.
- Support and manage the campus Learning Management Systems (LMS) and resources.
- Co-plan and implement regular events. These include workshops focused on moving one's course partially or fully online, developing courses centered on learning outcomes, and using technology to improve learning.

Technology Mentor | QC Center for Teaching & Learning. 2011 – 2013

- Co-planned and executed various technical workshops and events, as well as assisted in writing grant update plans.
- Co-managed a subsite of the department WordPress-based public web site; writing related content and maintaining the site in collaboration with colleagues.
- Assisted Instructional Technologist Team lead with relevant tasks.

EDUCATION

Columbia University, TC MA in Instructional Technology and Media
CUNY, Queens College BA in Psychology & Political Science